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## IMSO BULLETIN

**BULLETIN NO.:** 04 – 002

**DATE:** June 25, 2004

**SUBJECT:** New Mailbox to Report SAN IMSO Website Problems

**REFERENCES:** (a) SAN Web Administrator (M. Anstice) e-mail of 3 Jun 04

**EFFECTIVE DATE:** June 3, 2004

<b>bulletin type:</b>		<b>ACTION</b>		<b>POLICY</b>	X	<b>INFORMATION</b>
	X	<b>New</b>		<b>Modified</b>		<b>Procedure</b>

**SUMMARY:** Numerous IMSOs have reported problems with the speed of operation of the SAN IMSO website - sometimes it takes several minutes to open a single web page. However, the SAN Web Administrators are often unaware of such problems, since they do not routinely use the IMSO Web. To help improve the response to IMSO Website problems, the SAN Administrators have set up a mailbox at [IMSODOWN@SAN.OSD.MIL](mailto:IMSODOWN@SAN.OSD.MIL). IMSOs may send an e-mail describing their problem/issue to this address, and a SAN Web Administrator will respond shortly.

**ACTION:** IMSOs are encouraged to use this new communication link with the SAN Web Administrators to report system type problems. Please contact your respective Navy SAN Administrator if significant problems arise and for routine questions on how to use the SAN, or if any additional assistance is required. And thanks to Mike Anstice and the SAN staff for their continuing efforts to support the IMSOs and their work.

The contents of this Bulletin will be incorporated into a future change in the IMSO Guide.

**AUTHORIZING SIGNATURE:**

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